DLA EA As-Is High-Level Operational Concept (OV-1) v3.1.00
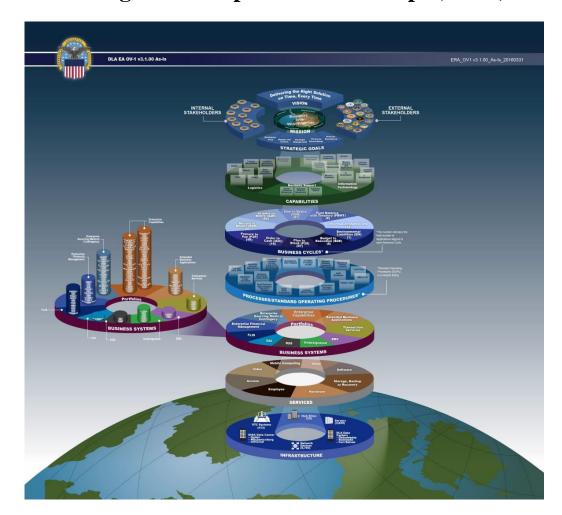

Figure 1: DLA EA As-Is High-level Operational Concept Graphic (OV-1)

Purpose: The DLA Enterprise Architecture (EA) OV-1 in Figure 1 provides a high-level depiction of the Agency's current (2016) enterprise, to include key stakeholders (e.g., suppliers, customers) as well as the logistics, business support, and Information Technology (IT) capabilities that support the organization in accomplishing its mission to support the warfighter. It provides the mechanism for understanding the environment the EA supports.

Value: The OV-1 is used to visualize and communicate the complex relationships between the organization's missions, goals, strategic direction and priorities; as well as the alignment of the people, processes, and technologies to accomplish the Agency's mission. It provides the ability to trace a mission or business capability down to its supporting IT (e.g., system, infrastructure component, etc.).

Development: The OV-1 development effort involved engagement with DLA stakeholders, to include J3, J5, J6 and J8, and the review of DoD and DLA policies and instructions. The OV-1 is updated annually to reflect the as-is and to-be states. The following provides a description of each layer in the DLA EA OV-1:

- **Vision**
The vision layer represents the Director's view of how the Agency will complete its mission. DLA supports our Warfighters with a broad range of logistics and supply chain capabilities, ensuring that our customers receive what they need, when they need it. DLA incorporates and implements industry best practices. DLA supports our Warfighters through our forward presence with the customer, our broad range of responsibilities across DoD supply chains, our capabilities in closing logistics seams and gaps, our strength in aggregating data to aid in decision making, and our deep expertise in achieving transformation.

- **Mission**
The mission layer represents the overall purpose and intentions of an organization and what is to be achieved, but not how it should be accomplished. DLA's mission is to serve the Warfighter. Our Soldiers, Marines, Sailors, Airmen, and teammates serve around the world, and DLA is right beside them providing global, full-spectrum logistics support in the most austere environments. DLA provides food, clothing, medical supplies, fuel, consumable items, and repair parts to our Military Services. When our Soldiers, Marines, Sailors, and Airmen are supplied, fueled, nourished, moved, or healed, DLA plays a vital role.

- **Strategic Goals**
The strategic goals layer depicts the five goal areas that exemplify the foundational catalysts DLA believes are necessary and relevant to realize our vision. These goals complement DLA's mission as well as represent DLA's commitment to ensuring DLA's agility and responsiveness to the current and emerging needs and expectations of Warfighters and DLA's other valued customers and stakeholders. Achieving these goals requires the DLA to explore innovative opportunities and seize these opportunities to constantly improve DLA's operations and service delivery. The five goal areas are:
  1. **Warfighter First** - *Deliver innovative and responsive solutions to Warfighters first, DoD components, and our other valued customers.*
  2. **People and Culture** - *Hire, develop, and retain a high-performing, valued, resilient, and accountable workforce that delivers sustained mission excellence.*
  3. **Strategic Engagement** - *Engage industry and other partners in the delivery of effective and affordable solutions.*
  4. **Financial Stewardship** - *Deliver effective and affordable solutions.*
  5. **Process Excellence** - *Achieve Enterprise process excellence.*

- **Stakeholders**
The stakeholder layer represents an individual, team, or organization with interests in, or concerns relative to the outcome of the mission. DLA is involved with numerous stakeholders, both internal and external to its organization.

- **Capabilities**

  The capabilities layer depicts those people, processes, and technology that support the execution of DLA's mission in support of the Warfighter. The capabilities have been categorized into three areas:
    1. **Business Support** - *Ability to execute a specific course of action. It can be a single business enabler or a combination of business enablers (e.g., business processes, policies, people, etc.) that assist an organization in delivering value by accomplishing a mission(s).*
    2. **Logistics –** *Ability to provide the full spectrum of logistics, acquisition, and technical services to customers.*
    3. **IT Capabilities -** *Organization's ability, by virtue of its IT assets and know-how, to create business value.*

- **Business Cycles**

  The Business Cycles layer represents the Business Enterprise Architecture (BEA) End-to-End (E2E) business processes that are performed by DLA in support of mission accomplishment. It is important to note that the DLA E2E processes do not reflect the DoD E2E processes one for one. The DLA E2E processes are:
    o Procure to Pay (P2P) - 49
    o Order to Cash (O2C) - 16
    o Plan to Stock (P2S) - 87
    o Budget to Execution (B2E) - 5
    o Environment Management (EM) – 1
    o Information Operations - 44
    o Fund Balance with Treasury (FBWT) - 6
    o Hire to Retire (H2R) - 51
    o Acquire to Retire (A2R) - 53
    o Record to Report (R2R) - 2

The number associated with each DLA E2E indicates all system/applications that are aligned with each process.

- **Processes/Standard Operating Procedures (SOPs)**

  The Processes/SOPs layer provides a sampling of key processes and SOPs that each J-code follows to accomplish the Agency's mission, to include:
    o OMB A-123
    o Front Door Process
    o Government Purchase Card (GPC)
    o Supply Chain

- **Business Systems**

  The Business Systems layer supports the delivery of capabilities, resources, and material to the warfighters: what they need, where they need it, when they need it, anywhere in the world. The Business Systems layer is divided into the following portfolios: Distribution Standard System

(DSS), Enterprise Business System (EBS), Defense Agencies Initiative Increment 2 (DAI), Federal Logistics Information System (FLIS), Transaction Services, Extended Business Applications, Enterprise Financial Management, Enterprise Sourcing Medical Contingency, and   Enterprise Capabilities.

- **Services**
  The Services layer provides a high level depiction of the J63 IT service catalog in place to assist in accomplishing the Agency's mission, to include:
    o Access
    o Video
    o Mobile Computing
    o Voice
    o Software
    o Storage, Backup, or Recovery
    o Hardware
    o Employee

- **IT Infrastructure**
  The IT Infrastructure layer represents the existing J6 IT landscape throughout DLA. The current depiction of DLA's IT landscape includes:
    o 20 Hub Sites
    o 413 VTC Systems
    o 9,793 Network Devices
    o 3,859 Servers
    o DISA Data Centers
        o Ogden
        o Mechanicsburg
        o milCloud
    o DLA Data Centers
        o Philadel
      phia o
      Richmond
        o Fort
      Belvoir

- **Summary of changes in DLA EA OV-1 v3.1.00**
  Changes from the previous version of the DLA OV-1include:
    o Added a Services layer to address the service catalog capability provided by J63.
    o The BMA layer was renamed to Business Systems.
  o The systems list in the Business Systems level was updated to reflect feedback received from the portfolio managers.
  o The EIEMA layer was renamed IT Infrastructure.